CLOCS Monitoring Process

Vehicle arrives at site
Vehicles over 3.5 tonnes checked for compliance using Compliance check form

Are the vehicle + driver compliant?

NO

Determine type of non-compliance and take appropriate action

Level determined by client informed by risk

Level 1: Monitoring compliance
- Compliance checks carried out using the compliance check form

Level 2: Warning issued
- Compliance checks carried out using the compliance check form
- Driver non-conformance notification issued

Vehicle makes delivery

Level 3: Refuse access/delivery
- Compliance checks carried out using the compliance check form
- Recorded as a ‘failed delivery’ and vehicle turned away
- Driver issued with non-conformance notification
- Follow-up with operator through Stage C, Contractual Compliance

Vehicle turned away

Completed compliance check form and non-conformance report sent to contract manager / department with driver operator details, area of non-compliance and action taken

Stage C: Follow up through contract with supplier

Where vehicles/drivers are found to be non-compliant, you are encouraged to notify the relevant accrediting body directly, e.g. for FORS accredited operators, email compliance@fors-online.org.uk

clocs.org.uk

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